

# Hemal Samaranayake



## AREAS OF EXPERTISE

*Branch Banking Operations*

*Credit Evaluation*

*Strategic Management*

*Lean Management*

*Customer Service*

*Audit and Investigation*

*Risk analysis*

## PERSONAL SUMMARY

A strategic driven dynamic, multi tasking, self motivated and resourceful Banking and Finance professional with a proven ability to develop and strengthen management teams in order to optimize company effectiveness, efficiency and profitability. A cordial team member with excellent communication and negotiation skills with ability to take prompt decisions and is able to establish sustainable and profitable relationship with customers and stakeholders across the world.

Possessing more than 30 years of exposure in commercial banking with proven track records in Banking operations, Credit evaluation, Risk analysis, Audit and inspection. Successful background in the Financial service Industry and proven ability to manage

## PROFESSIONAL

*Senior Bank Manager*

*Reading for the Master of Business Informatics*

## PERSONAL SKILLS

*Innovative ideas*

*Inspiring creativity*

*Commercial acumen*

## PERSONAL DETAILS

*Hemal Samaranayake  
1-26, Mellons bat road,  
Howick, Auckland 2014  
New Zealand  
M : +64-21-631-956*

E : hemal.daminda1970@gmail.com

## CAREER AT GLANCE

**DFCC Bank**

**Senior Manager – Central Operations** (From Feb 2020 – Feb 2023)

Supervising branch operations functionalities in all sub units thereby assuring the standard approaches are in place in order to comply with bank's internal guidelines with the branch network. Authorizing deviation approvals in terms of operation policy guide lines in accordance to the delegated authority. Allocate the staff resources effectively in order to reach the maximum output..

**Manager – Network Services Unit** (From Feb 2020 – Feb 2023)

Supervised the back office service teams and monitored service levels, staff productivity, enforcing standards and procedures. Reviewed day-to-day functionalities where the co-ordinations are with branches and educate the branch staff for perfect documentation assuring compliance and mitigating risk concerns towards process improvements continually. Permanent Member of the Bank's Resource Training panel conducted by the Human Resources Unit.

**Assistant Manager – Inspection Unit** (From Feb 2020 – Feb 2023)

A strategic driven dynamic, multi tasking, self motivated and resourceful Banking and Finance professional with a proven ability to develop and strengthen management teams in order to optimize company effectiveness, efficiency and profitability. A cordial team member with excellent communication and negotiation skills with

## REFERENCES

Indika Rathnayaka  
Finance Manager,  
Level 3/277 Broadway, Newmarket,  
Auckland 1023, New Zealand  
Mobile : +64211190165  
Email : ind.rathnayaka@gmail.com

Pavithra Dias  
The Vice President  
DFCC Bank PLC,  
No. 73, W.A.D.Ramanayake Mw  
Colombo 02  
Mobile : +94773429964  
Email : [Pavitra.Dias@dfcc.lk](mailto:Pavitra.Dias@dfcc.lk)

## Seylan Bank

### Assistant Branch Manager/Leasing recoveries – Central Operations

(From Feb 2020 – Feb 2023)

Supervision of front office banking operations as the Assistant Manager and subsequently overlook recoveries and planning reschedulements for the Non-performing facilities.

## NEW ZEALAND EXPERIENCE

Store Assistant (Part-time)

**Pac'n Save, Lincoln, Auckland, New Zealand**

## ACADEMIC QUALIFICATIONS

Graduate Diploma in Banking and Finance

**Institute of Bankers of Sri Lanka (IBSL) - 2016**

Associate member

**Institute of Bankers of Sri Lanka (IBSL) - 2016**

Master of Business Administration

**Cardiff Metropolitan University - UK**

I certify that the above particulars given by me, in this application are correct and true to the best of my knowledge

Date : 15 – 06 – 2023

Hemal Samaranayake